

Credit refund for anonymous OV-chipkaart

You can use this form to apply for a refund of the credit on your anonymous OV-chipkaart. You will receive the credit in the bank account you provided within 15 days. Enter everything in block capitals and use a black or blue pen to ensure the form can be processed. Good to know: we will use your contact details so we can send you a confirmation. We will use your phone number in case we have any questions and need to contact you.

1 Cardholder details

OV-chipkaart card number, 16 digits

3 5 2 8

Initial(s)

Surname prefix(es)

N.B.! Make a copy or photo of the completed form showing the card number. We will then be able to help you more quickly if you have any questions.

N.B.! You will not receive the card back again. The card will be terminated.

Surname

Street

House number

Suffix

Postcode

Town/city

Daytime phone number (without dashes)

0

Bank account number (IBAN notation)

2 Cardholder signature

The undersigned declares that he or she accepts TLS B.V.'s OV-chipkaart General Terms and Conditions and declares that he or she has entered the details on this form correctly.

If you are aged under 18 or if you do not have legal capacity, please ask your legal representative to sign this form.

Date, dd-mm-yyyy

Signature of cardholder or legal representative

Please remember:

- to sign this form
- to stick on your OV-chipkaart

Stick your OV-chipkaart here

Send your completed form along with your OV-chipkaart to the following address:

OV-chipkaart Customer Services
Postbox 365
3800 AJ Amersfoort

General Terms and Conditions

The OV-chipkaart is subject to the OV-chipkaart General Terms and Conditions. You can find these General Terms and Conditions at www.ov-chipkaart.nl, through OV-chipkaart Customer Services: 0900-0980 (normal phone cost) or through a Sales and Information point. These will be sent to you free of charge on request.

Privacy policy

Translink processes the details provided on this form in order to carry out the credit refund. In our privacy statement on www.ov-chipkaart.nl/privacy we have set out how we handle your personal data for you. Send your questions about privacy to privacy@ov-chipkaart.nl or contact our Customer Services on 0900-0980 (normal phone cost).