Would you like to know more?

- An up-to-date overview of the top up- and pick up-points can be found at www.ov-chipkaart.nl/servicepointsfinder
- Go to www.ov-chipkaart.nl for questions about your OV-chipkaart
- Also you can contact OV-chipkaart Customer Services: 0900-0980 (regular phone cost)

Top up your OV-chipkaart, where and how?

Top up your OV-chipkaart?
This can easily be done “just around the corner” at several supermarkets, tobacco stores and institutions or in some busses and at trainstations. Or order your purchase online through www.ov-chipkaart.nl and load it on your OV-chipkaart at a top up- or pick up point. On www.ov-chipkaart.nl/servicepointsfinder you can find the nearest top up- and pick up-points in your neighbourhood.

At a top up- and pick up-point, you can:
- Consult your balance
- Top up credit to your card
- Pick up orders from the web shop
- Pick up travel products.

On the road with one card for tram, bus, train and metro
Consult your current balance
- Place your OV-chipkaart in the card reader with the OV-chipkaart logo
- The balance appears on the display
- You can now continue with topping up your balance or pick up your orders.

Top up your card
You can top-up your balance on your OV-chipkaart quickly and easily:
- Place your OV-chipkaart in the card reader with the OV-chipkaart logo
- The balance appears on the display
- Select ‘Top-up Balance’ on the display that appears after a few seconds
- Select the amount you want to put on your card
- Enter your debit card and follow the instructions of the Display
- Remove your topped-up OV-chipkaart.

Pick up orders
On the web shop you can order and pay balance, a travel product or automatic reload for your OV-chipkaart. Next you can pick up your orders at a top up- or pick up point.

You can use the ‘pick up purchases’ button to place the product on your OV-chipkaart.

This way you can pick up an order or travel product:
- Place your OV-chipkaart in the card reader with the OV-chipkaart logo
- The balance appears on the display
- Select ‘Pick up purchases’ on the display that appears after a few seconds
- Follow the instructions of the machine
- Wait for the purchase to be picked up
- Remove your loaded OV-chipkaart.